

Monthly Status Report

Reporting Month:	January 2026
Report Number:	028
Submission Date:	02/03/2026
Project:	State of Nevada Full Suite Advantage 4 System Integration
Project Leadership:	<p>██████████ [Program Director, CORE.NV Project]</p> <p>██████████ [Project Manager, CGI]</p>
Author:	██████████ [Deputy Project Manager, PMO Lead]
Project Status* : ●	<p>CORE.NV recently launched NEOGOV Insight, a platform designed to enhance the ██████████ process. In alignment with this deployment, the HRM workstream has successfully transitioned support activities to Local Support Services. The workstream teams have concluded Program Increment (PI) 10 Planning and kickoff of Discovery sessions for both the Finance (FIN) and Human Resource Management (HRM) teams. Phase 2 remains on track.</p>

*Green – On Track | Yellow – At Risk | Red – Off Track

Summary

In January, the CORE.NV program fully transitioned into Phase 2 execution while maintaining production support for Phase 1 operations. Two new resources were onboarded, and all January governance deliverables were approved. Phase 2 Discovery and Kickoff activities progressed across Financials, HRM, Procurement, Accounts Receivable, Debt Management, and Cost Accounting, with all Phase 2 work captured and organized in Jira following successful PI 10 Planning.

Three new Project Risks were added that relate to W-2 processing, training capacity, and potential funding impacts from new scope needs from discovery sessions.. Two active issues about W-2 processing and unfunded data warehouse migration are being actively mitigated and remain key focus areas. A financial controls decision related to Fixed Assets ██████████ is under review with OPM.

Major milestones were achieved, including the statewide Go-Live of NEOGOV Insight on January 12, 2026, continued progress on NEOGOV interfaces, expanded test automation coverage, approval of Phase 2 General Navigation training, and strong momentum across OCM, Training, and Technical readiness. Overall, the program remains on track for Phase 2 delivery, with focused attention on resolving W-2 and funding-related risks to protect upcoming March NEOGOV milestones and July 1, 2026, Go-Live.

Project Management Office (PMO)

The PMO Team onboarded two new resources. Supplemental background checks and fingerprinting continued, and identification badges for new staff are in progress.

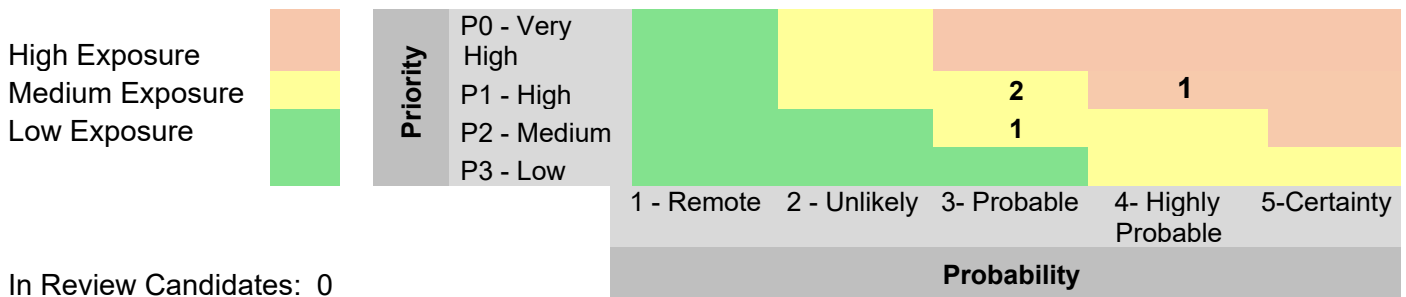
Three new risks were opened, bringing total project risks to four; one new Project Issue was opened. One Decision is under review with OPM. Approved deliverables include December End-User Training (EUT) Progress Report, Monthly Status Report #27, Program Increment 9 Completion Report and Program Increment 10 Objectives.

PMO Operations:

- CGI PMO onboarded CGI project staff for the project:
 - Onboards (2):
 - HRM Employee Self-Service (ESS) Lead (1)
 - Tech Developer (1)
- PMO continues to facilitate OPM’s supplemental background checks. Identification badges are in process for the newest onboards.

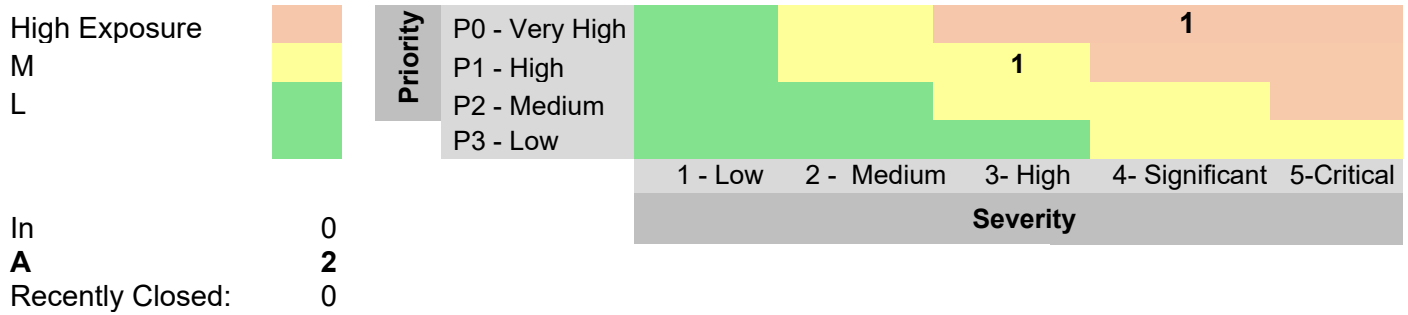
Project Risks and Project Issues:

Project Risks and Project Issues are logged and maintained in Jira. Metrics and Heat Map figures were pulled on January 30, 2026.



In Review Candidates: 0
Active Project Risks: 4
 Recently Closed: 0

Risk #	Description	Status	Response Status	Priority	Probability	Severity
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]



Issue #	Description	Status	Response Status	Priority	Probability	Severity
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

Project Decisions:

Project Decisions are logged and maintained in Jira. Figures were pulled on January 30, 2026.

In Review Candidates	0
Active Decisions	1
Recently Closed Decision	0

Decision #	Description	Status
[REDACTED]	[REDACTED]	[REDACTED]

Schedule Management & Deliverables:

- The following January project deliverables were submitted by CGI or approved by OPM:
 - Program Increment Completion Report 9 – Approved 1/5/2026
 - Monthly Status Report #27 – Approved 1/16/2026
 - EUT Monthly Progress Report December – Approved 1/8/2026
 - Program Increment Objective 10 – Approved 1/29/2026

Scope Management:

- Recently Approved Change Requests:
 - None.
- In Progress Change Requests:
 - None.

Financial

The Financial Team was focused on work for Phase 2 activities for Go-Live on July 1, 2026. As part of the Phase 2 activities, Kickoff and Discovery sessions were conducted for Cost Accounting, Procurement, Accounts Receivable and Debt Management.

Major Accomplishments:

Phase 1A Ongoing Support:

- Accounts Payable:
 - Provided support to Local Support Services (LSS) on 1099 and Stale Checks.

Phase 2:

- Debt Management:
 - [REDACTED]
 - Provided support to OPM to identify Stakeholders for the Debt Management Discovery, Build, and UAT sessions.
 - [REDACTED]
 - Continued preparation for Debt Management, including work for Discovery Slide Decks and other materials as needed.
 - Began review of homework materials received from agencies during Discovery Session.
- Cost Accounting:
 - Wave 1 Discovery sessions 4-8 have been held with Group 1a & 1b Agencies.
 - Demonstrated functionality and continued to document individual agency grant requirements.
 - Analyzing agency-provided data sets related to current expenses and Federal/Internal reporting.
 - Preparation is underway for Wave 1 Build and Wave 2 Discovery sessions.
- Procurement/VSS Phase 2:
 - Prepared for and facilitated the Phase 2 Kickoff and Discovery Session 1 in person.
 - Conducted Discovery 2X a week for the month of January.
 - Participated in meetings with agencies related to the third-party software requirement.
 - Submitted Discovery Agendas based on approved project schedule.
- Accounts Receivable:
 - [REDACTED]
 - Prepared and uploaded all user stories for AR Phase 2.
 - [REDACTED]
 - Prepared and facilitated the Phase 2 Kickoff and Discovery Session 1 in-person.
 - Conducted Discovery Sessions 2 through 4 online.
 - Participated in meetings with agencies related to third-party software requirement.
 - Reviewed customer list provided by participating agencies.

Blockers with Resolution Plan: None.

Human Resources Management (HRM)

The HRM Team successfully transitioned from Hypercare operations into Phase 2 planning while concurrently managing production support responsibilities. NEOGOV Insight was deployed on schedule on January 12, 2026. The team continues providing ongoing support for the completion of the

remaining NEOGOV modules, including those for Onboard, Learn, and Attract. Additionally, Phase 2 discovery sessions for the Employee Self-Service initiative have commenced.

Major Accomplishments:

- Transition from Hypercare to production support:
 - Team continues to provide functional support for Payroll while initiating the transition to LSS.
 - Frontline support for W-2 related risks and issues.
- PI Planning:
 - Participated in PI Planning to refine Jira hierarchy structure for Phase 2 work.
 - Completed PI 10 Objectives.
- Discovery:
 - Completed Discovery planning session for Employee Self-Service.
 - Conducted a kick-off of ESS Discovery sessions.
 - Onboarded Employee Self-Service / Manager Self-Service Subject Matter Expert.
- NEOGOV:
 - Supported successful statewide Go-Live of NEOGOV Insight. NEOGOV is leading white glove support.
 - Continued ongoing support for interface development for remaining NEOGOV modules.

Blockers with Resolution Plan:

- Team to continue Employee Self-Service Discovery once W-2 issues are resolved.

Technical

The Technical Team initiated transition to LSS for the Nightly Cycles, Payroll, and Interfaces. The team continued gathering data elements and designing NEOGOV Interfaces. Additionally, BIRT Training was scheduled for OPM resources as well as access to Engage Hub.

Major Accomplishments:

- Production Support:
 - Continued providing technical support for Payroll while initiating transition to LSS.
 - Provided front-line support for W-2 related Project Risk and Issues.
- PI Planning:
 - Participated in PI 10 Planning event.
 - Supported development of Jira hierarchy structure.
 - Continued working scope details for Change Request regarding Data Warehouse expansion.
- NEOGOV:
 - Continued work on Interfaces.
 - Worked with NEOGOV Technical resources to construct █████ data transfer until NEOGOV QA Environment became available January 19, 2026.
- BIRT Training:
 - Onboarded BIRT Trainer.
 - Training will take place in early February.
- Engage Hub:
 - Completed setup of Engage Hub for CORE.NV.
 - Training will take place in early February.

Blockers with Resolution Plan:

- The team will continue working on NEOGOV interfaces and user stories from Sprint planning once W-2 issues are resolved.
- Confirmation is needed on the NEOGOV interface project plan to ensure interfaces are completed and tested by Go-Live on March 16, 2026.

Environment and Legacy Operations

In January, [redacted] and [redacted] migrated to [redacted]. All other environments are on [redacted]. [redacted] was refreshed from [redacted]. It was determined that [redacted] will remain a project environment. [redacted], [redacted], and [redacted] will all be on hold for refreshes until 1099/W-2 Processing is completed.

Major Accomplishments:

- Environments:
 - [redacted]
- Phase 2 Environment Support:
 - Continued testing for [redacted] Payroll cycle testing prior to actual [redacted] Payroll execution for seamless payroll.
 - Continued support of Discovery sessions.

Blockers with Resolution Plan: None.

Testing

The Testing Team focused on test script automation support, and early planning efforts for Phase 2 UAT activities.

Major Accomplishments:

- Test Automation (Test Savvy):
 - Continued CGI Testing as a Service (TaaS) team activities.
 - Included 300+ automated test scripts for TaaS initial automation effort.
 - 305 scripts identified by OPM (148 FIN scripts and 157 HR scripts).
 - 113 of these OPM approved test designs have been automated by the TaaS team.
 - All automation test designs have been identified by OPM. There are extra scripts identified in case some fall out.

Blockers with Resolution Plan: None.

Agile Project Management (APM)

Major Accomplishments:

- PI 10 Planning and Successful Execution:
 - Led the completion of a successful PI 10 Planning utilizing a hybrid approach, enabling effective collaboration between onsite and offsite resources.
 - Facilitated participation from all teams and alignment on objectives, dependencies, and delivery commitments, ensuring continuity across distributed teams.
- Phase 2 Jira Readiness:

- Created and organized Phase 2 FIN and HRM stories in Jira.
 - Captured all known Phase 2 work in Jira for clear visibility into scope and priorities.
- Discovery and Backlog Management:
 - Additional work identified during Discovery will be evaluated. New work to be added to subsequent sprints following standard backlog refinement and prioritization practices.
- Schedule and Planning Alignment:
 - Facilitated team alignment on the PI cadence for the remainder of the program, with Program Increments scheduled to occur every 11–13 weeks. This cadence supports improved predictability, planning stability, and sustainable delivery.
- Next Steps:
 - Continue execution of Phase 2 work as planned.
 - Incorporate newly discovered items into upcoming sprints as Discovery activities progress.
 - Maintain PI cadence and ongoing cross-team alignment.

Organizational Change Management (OCM) and Communications

The OCM Team continued supporting user adoption and advancing change readiness efforts throughout January. The team delivered updated metrics, strengthened end-user communication, and enhanced key project resources to support statewide understanding of CORE.NV Phase 2. Additional focus was placed on stakeholder management, job aid development, and ongoing analysis of HRM Pulse Check results to refine adoption strategies. The team also supported FIN and HRM discovery efforts to track change impacts and inform future OCM planning.

Major Accomplishments:

- January OCM Metrics:
 - Compiled and shared monthly CORE.NV metrics providing insights into user activity, communications performance, and resource site traffic to highlight project progress from an OCM perspective.
- NEOGOV Communications:
 - Developed and distributed communications to inform statewide end-users about NEOGOV modules and ensure awareness of upcoming training expectations.
- Financial System Guide:
 - Formatted more than 30 scripts into user-friendly system guides to support statewide end-user comprehension and readiness.
- FIN & HRM Discovery Impact Tracking:
 - Attended majority of FIN and HRM discovery sessions to identify change impacts, potential resistance points, and areas requiring targeted OCM support.
- Stakeholder Maintenance:
 - Updated and maintained stakeholder lists by removing outdated users to ensure accurate communication targeting.
- Ongoing Stakeholder List Distribution:
 - Provided up-to-date stakeholder lists by functional user groups (FIN, HRM, Agency) to support accurate and targeted outreach.
- ██████████ Analysis:
 - Analyzed ██████████ sentiment and developed a presentation summarizing key feedback, adoption challenges, and strategies to strengthen continued Phase 1B user engagement.
- ██████████ Analysis:

- Analyzed ██████████ sentiment and developed a presentation outlining insights, and trends, including sentiment groupings to develop recommended strategies to support Phase 1C user adoption.
- Job Aid Support:
 - Created and refined multiple job aids to enhance end-user understanding and ensure consistent, accessible guidance.

Blockers with Resolution Plan: None.

Training

The Training Team focused on Phase 2 training material development, including knowledge transfer from Phase 1, attendance at functional-area discovery sessions, and establishment of course development, delivery methods, and training timelines. The team is also continuing maintenance and preparation of the ████████ training environment for Phase 2 training.

The updated CORE.NV General Navigation training video and companion training aid, CORE.NV System Terminology, have been reviewed and accepted by OPM's Training Lead. The Phase 2 General Navigation video is available for end-users on NVeLearn and the training aid is available on the CORE.NV SharePoint resource site.

Major Accomplishments:

- CORE.NV Phase 2 General Navigation:
 - General Navigation video was approved.
 - General Navigation System Terminology Training Aid was approved.
- Introduction to CORE.NV Employee Self-Service:
 - Completed and is currently under OPM review.
- Planning and Coordination:
 - Continued preparation for Phase 2.

Blockers with Resolution Plan:

- Contract limitations impacting Phase 2 training resource development and delivery. CORE.NV OPM and CGI leadership in discussion regarding options.

30, 60, and 90-Day Look Ahead (Deliverables)*

* The Look Ahead details are subject to Phase 2 schedule updates.

February 2026:

- Monthly Status Report #28 – Submission 2/3/2026
- EUT Monthly Progress Report January – Submission 2/12/2026

March 2026:

- Monthly Status Report #29 – Submission 3/3/2026
- EUT Monthly Progress Report February – Submission 3/12/2026

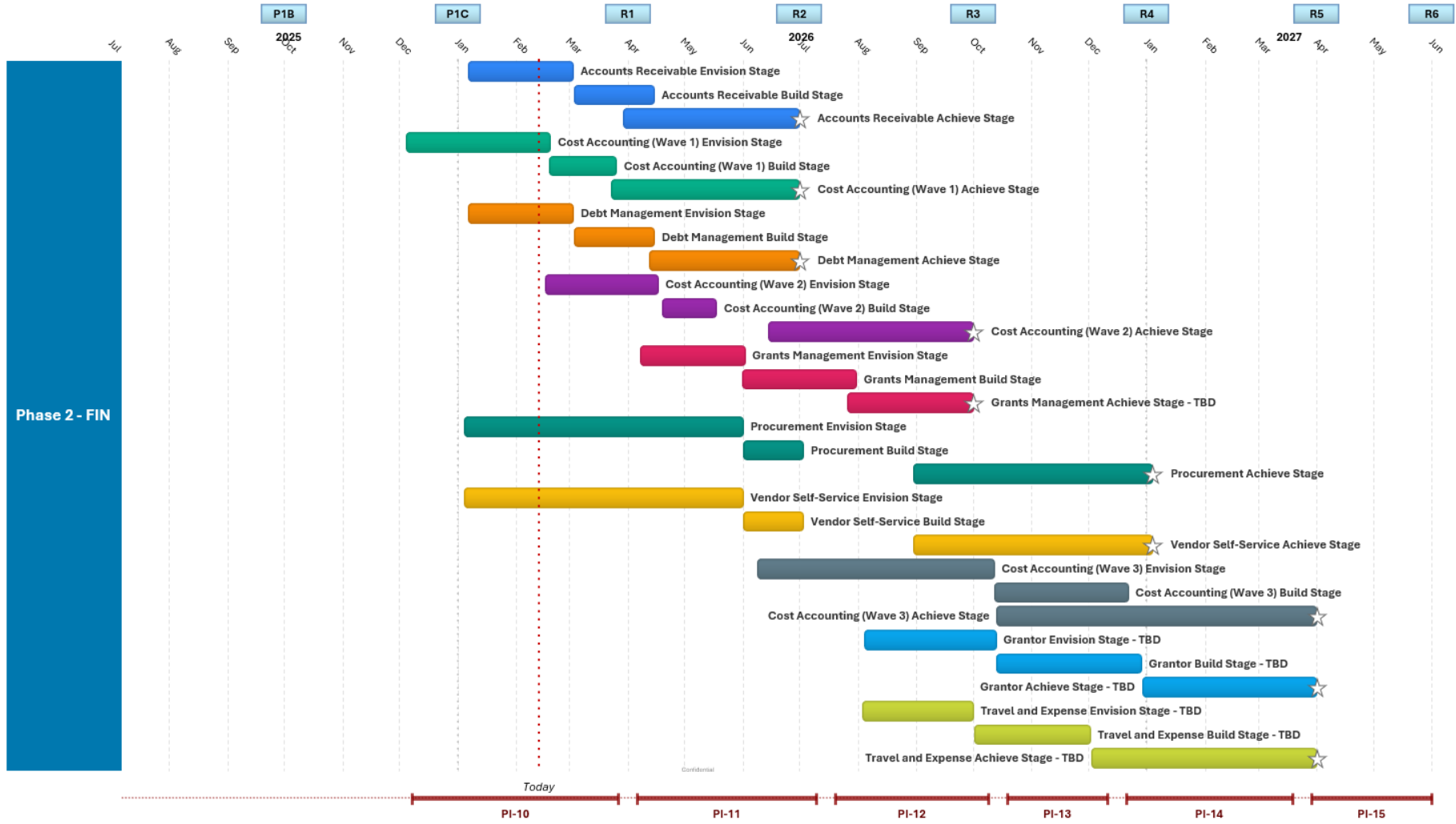
April 2026:

- Monthly Status Report #30 – Submission 4/2/2026
- EUT Monthly Progress Report March – Submission 4/8/2026

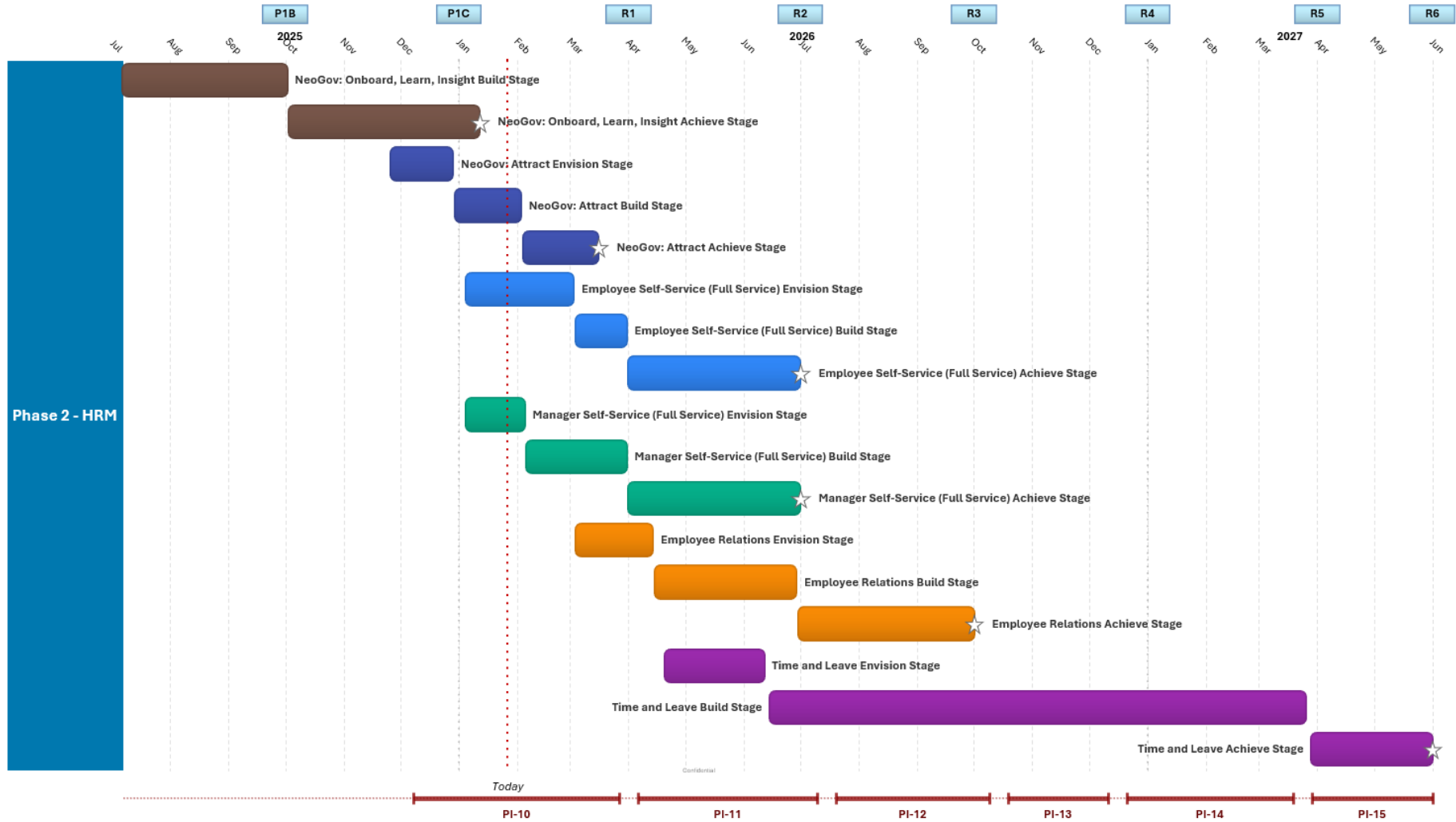
- Program Increment Completion Report 10 – Submission 4/13/2026
- Program Increment Objectives 11 – Submission 4/21/2026

High Level Status - DRAFT:

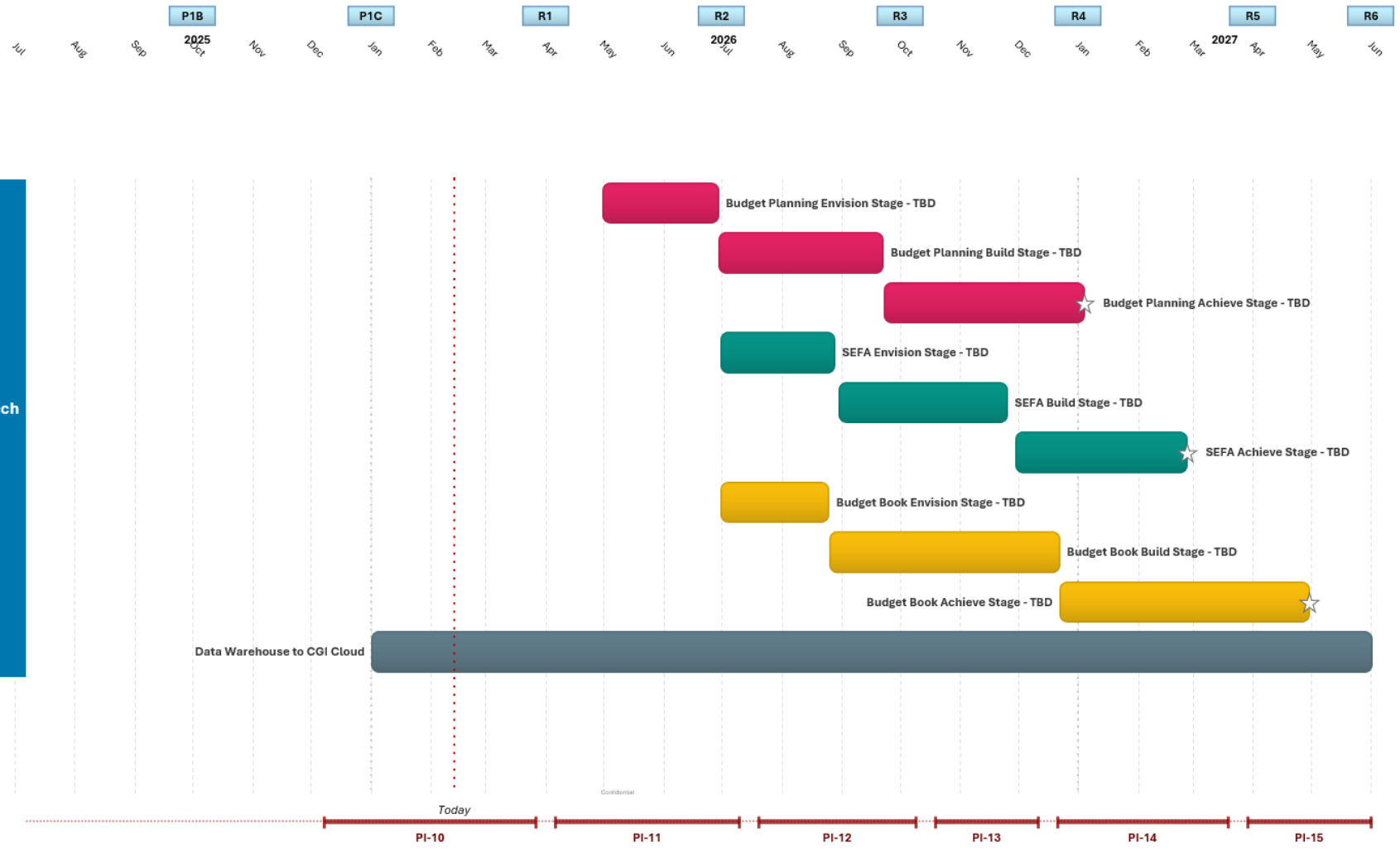
Nevada Project Timeline — Phase 2 - FIN (Page 1 of 3)



Nevada Project Timeline — Phase 2 - HRM (Page 2 of 3)



Nevada Project Timeline — Phase 2 - Tech / Budget Planning (Page 3 of 3)



Phase 2 - Tech / Budget Planning

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